



Service Center

Traffic and Licensing Service Center

09-2222666 Tel

info@fujairahpolice.gov.ae e-mail address

Al Hail - Fujairah Area

Official working hours: from Monday to Thursday (from 7:30 am to 3:30 pm)

Working Hours

Friday: (from 07:30 AM to 12:00 PM)

- Working hours in the month of Ramadan:
from Monday to Thursday (9:00 am to 02:30 pm)

- Friday: (from 09:00 AM to 12:00 PM)

- Security services are provided 24 hours/day

Prepared by: Happiness Division - Department of Strategy and Performance Development



GOVERNMENT OF
UNITED ARAB EMIRATES



UNITED ARAB EMIRATES
MINISTRY OF INTERIOR

THE UAE GOVERNMENT CHARTER FOR FUTURE SERVICES

Human Centered Services

Providing government services that are tailored to meet human needs, requirements and preferences, and designed with customers' feedback in mind.

1

Digital Services by Default

Providing proactive digital government services to suit future lifestyle.

2

One-time Data Provision

Designing interconnected and integrated government services that request customer data only once.

3

Safe Data and Guaranteed Privacy

Protecting the data shared among government entities to keep it safe and ensure customer privacy.

4

Integrated, Varied and Consistent Service Channels

Providing government services through various, integrated and coordinated channels that cater to customer preferences through a unified government interface.

5

Seamless and Proactive Experience

Providing bundles of seamless, interconnected and proactive services to the customer on time and before request, based on life events.

6

Listening to Customer's Voice

Listening to the customer's voice and ensuring transparency in the evaluation results.

7

Value Added Services

Adjusting government fees to reduce costs and increase efficiency in government entities.

8

United Arab Emirates
Ministry of Cabinet Affairs
Prime Minister's office

The UAE Strategy for Government Services 2021-2025

Our vision

To be best in the world in rendering government services

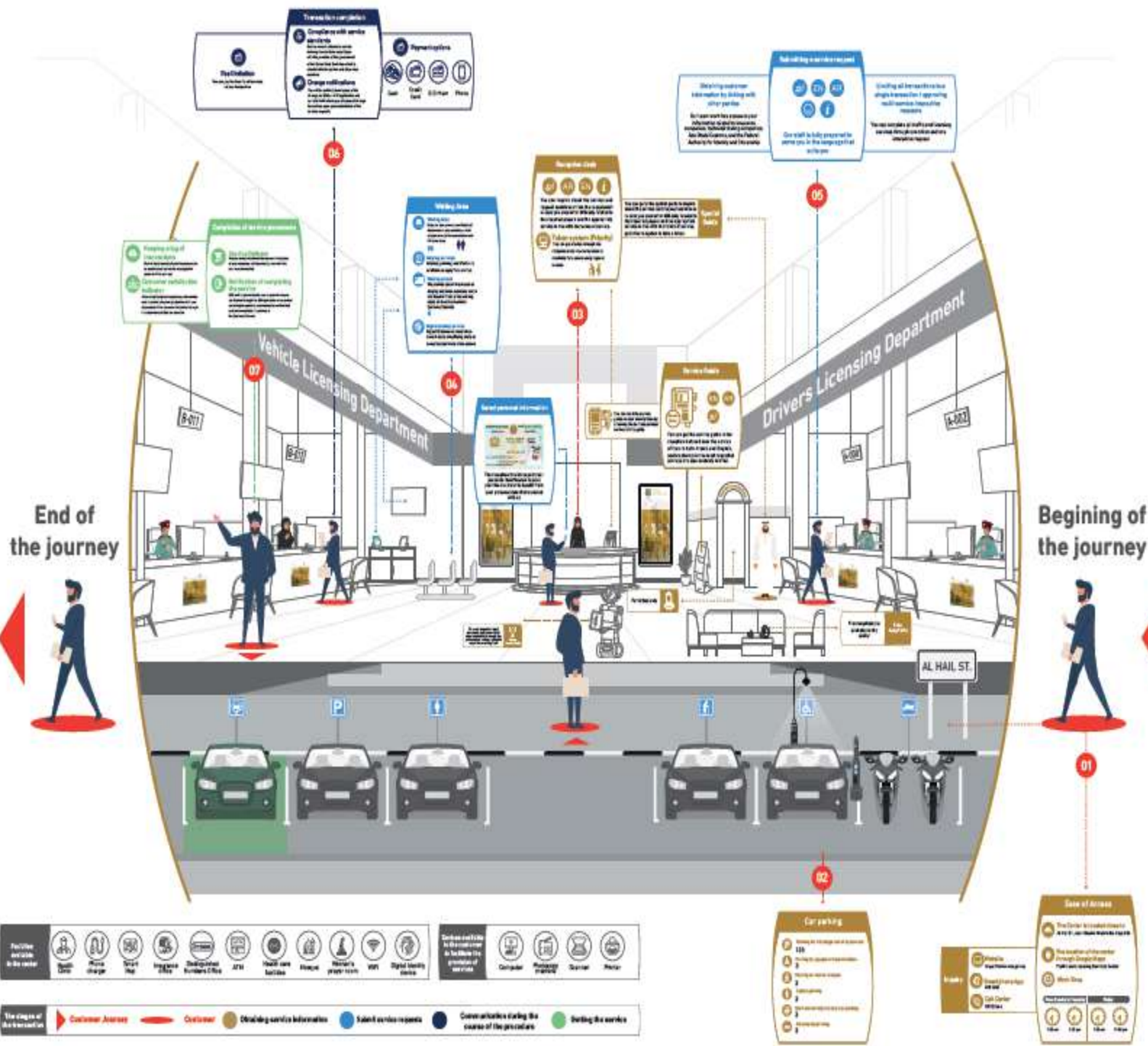
Our priority

Human-centered services

Embed the **trust** between the Government and the society

Promote the Country's **Competitiveness** internationally

Ensure **Sustainability** and achieve the **efficiency**



Website following up

- You can verify all the information about your vehicle through the Ministry's website.
- You can track the status of the service through the website of the Ministry of Interior.

Complaints and suggestions

You can submit your complaints and suggestions through the website of the Ministry of Interior.

Service Tips

In order to ease the effort, we advise you to contact services through the website and the application.

Communication during the course of the procedure

You will be notified by email or through your mobile phone, via the website and the application of the Ministry of Interior, or through the accounts of the Traffic and Patrols Department on social media.

SMS - Smart app notification - Social media - Email notification

Service Request

You can apply for services through the website of the Ministry of Interior.

Benefiting from the saved personal information

You can take advantage of your saved personal information when applying for services by logging into the digital identity program (IDP). Paid for easy access to complete the transaction and avoid the application.

The smart application

You can apply via the smart application.

Collecting information in packages

You can find information about our services through the digital packages of services on the website of the Traffic and Patrols Department.

Awareness and reminder

We send reminders (SMS or email) regarding the status of your services.

Channels for acquiring information

You can get all the information about the services through the website of the Traffic and Patrols Department.

Availability of service guides

You can use the service guides on the website of the Traffic and Patrols Department.

You can apply for our services through the application of the
Ministry of Interior and the application of the General
Headquarter of Fujairah Police

Download the
application now



A MOI UAE

A Fujairah GHQ

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Key of symbols included in the service guide

 **Service fees**

 **Working Hours**

 **Service classification
and type**

 **Service delivery time**

Vehicles and Drivers Licensing Department Services

Issuance: 51

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1- Issuance of a Vehicle Registration (Melkiah)

Service description

It is a service whereby the vehicle ownership card of a new vehicle is issued.

<ul style="list-style-type: none"> E.I.D Card Driving license. A copy of a valid passport and a copy of a residence visa for residents Customs paper or certificate of possession or transfer and agency contract. Insurance certificate including (13) months from the date of registration (must be electronic) A letter from the employer for the non-citizens. A copy of the trade license in case of registration of vehicles belonging to companies or establishments. PRO Card for the representatives of companies or establishments. Technical testing certificate if the vehicle is used (Shamil testing and it should be electronically) A letter from the company requesting registration for companies, establishments, or government departments. Euro4 Certificate for the cars that were manufactured in 2018 and the years following that. Product declaration certificate for imported vehicles. 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Centre National Testing Center. Emirates Transport 	Service provision channels
<ul style="list-style-type: none"> Registration of a vehicle 	The package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From government to government 	Type of service and the targeted groups
<p>Providing the service is limited to the geographical scope of the police station's jurisdiction.</p>	Limitations of service
<ul style="list-style-type: none"> Shamil Vehicle Testing Center Emirates Transport 	The partner

07:30-15:30



The below attached list



5 minutes



Subsidiary /procedur



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.



((List of private and public vehicle registration fees))

Public			Private		
400	Light vehicle	Registration	400	Light vehicle	Registration
750	Vehicles weighing more than (3) tons – (12) tons		500	Vehicles weighing more than (3) tons – (12) tons	
1200	Vehicles weighing more than (12) tons		900	Vehicles weighing more than (12) tons	
800	Light mechanical vehicle		600	Light mechanical vehicle	
1300	Heavy mechanical vehicle		1000	Heavy mechanical vehicle	
220	Trailer and semi-trailer		120	Trailer and semi-trailer	
600	A bus with a passenger capacity of 14-26		500	A bus with a passenger capacity of 14-26	
-	A bus with a capacity of more than 26 passengers		1200	A bus with a capacity of more than 26 passengers	
400		motorcycle	200		motorcycle
Adding plate casting fees ((AED 120))					
Note: In addition to the registration of companies, registration fees of AED 100 for rental offices are added.					

2- Issuance of vehicle Registration Card “melkiah” (replacement for damaged - replacement for lost card)

Service description

It is a service by which the vehicle registration card (melkiah) is issued to replace a damaged or lost one.

<ul style="list-style-type: none"> E.I.D Card A copy of the PRO's card and a letter from the company or establishment in the case of companies or establishments 	Service requirements
<ul style="list-style-type: none"> MOI application Service Center 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
<ul style="list-style-type: none"> Shamil Vehicle Testing Center Emirates Transport 	The partner

07:30-15:30



AED 300



5 minutes



Supplementary/proced



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

E-Services

- Fill in the mandatory electronic fields and follow the steps to provide the service.



3- Renewal of a Vehicle Registration (Melkiah)

Service description

It is a service by which the vehicle registration is renewed annually after conducting a technical testing and insurance.

<ul style="list-style-type: none"> E.I.D Card Electronic technical testing certificate. Insurance certificate including (13) months from the date of registration (must be electronic). Original vehicle Registration card (Melkiah) Copy of the trade license in case of registration of vehicles belonging to companies or establishments. A letter from the company requesting registration for companies, establishments, or government departments. 	Service requirements
<ul style="list-style-type: none"> Service Center MOI application 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
<ul style="list-style-type: none"> Shamil Light Vehicle Testing Center Emirates Transport 	The partner

07:30-15:30



The below attached list



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

E-Services

- Fill in the mandatory electronic fields and follow the steps to provide the service.

((List of private and public vehicle registration renewal fees))

public			Private		
350	Light vehicle	renewal	350	Light vehicle	renewal
650	Vehicles weighing more than (3) tons – (12) tons		400	Vehicles weighing more than (3) tons – (12) tons	
1000	Vehicles weighing more than (12) tons		800	Vehicles weighing more than (12) tons	
700	Light mechanical vehicle		500	Light mechanical vehicle	
1000	Heavy mechanical vehicle		800	Heavy mechanical vehicle	
220	Trailer and semi-trailer		120	Trailer and semi-trailer	
400	A bus with a passenger capacity of 14-26		300	A bus with a passenger capacity of 14-26	
-	A bus with a capacity of more than 26 passengers		600	A bus with a capacity of more than 26 passengers	
400		motorcycle	200		motorcycle
Note: A sticker fee of AED 5 is added.					

4- Re-registration of a Vehicle

Service description

It is a service by which the vehicle is re-registered if it has not been renewed for more than one year.

<ul style="list-style-type: none"> E.I.D Card Electronic technical testing certificate. Insurance certificate including (13) months from the date of registration (must be electronic). Original vehicle Registration card (Melkiah) Copy of the trade license in case of registration of vehicles belonging to companies or establishments. A letter from the company requesting registration for companies, establishments, or government departments. 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
<ul style="list-style-type: none"> Shamil Light Vehicle Testing Center Emirates Transport 	The partner

07:30-15:30



The below attached list



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

((List of private and public vehicle re-registration fees))

public			Private		
400	Light vehicle	re-registration	400	Light vehicle	re-registration
750	Vehicles weighing more than (3) tons – (12) tons		500	Vehicles weighing more than (3) tons – (12) tons	
1200	Vehicles weighing more than (12) tons		900	Vehicles weighing more than (12) tons	
800	Light mechanical vehicle		600	Light mechanical vehicle	
1300	Heavy mechanical vehicle		1000	Heavy mechanical vehicle	
220	Trailer and semi-trailer		120	Trailer and semi-trailer	
600	A bus with a passenger capacity of 14-26		500	A bus with a passenger capacity of 14-26	
-	A bus with a capacity of more than 26 passengers		1200	A bus with a capacity of more than 26 passengers	
400		Motorcycle	200		Motorcycle
Note: A sticker fee of AED 5 is added.					

5- Vehicle Ownership Transfer

Service description

It is a service, by which the vehicle is reregistered in the name of a new owner after it is waived by the former owner

<ul style="list-style-type: none"> E.I.D Card Presence of the vehicle owner or his attorney Vehicle ownership card (melkiah) or possession certificate Letter from the mortgagee if the vehicle is mortgaged Presence of the delegated person, if the vehicle belongs to a company, establishment or government department. A letter from the company requesting registration for companies, establishments, or government departments . A copy of a valid passport and a copy of a residence visa for residents Technical testing certificate if the vehicle registration is expired . 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
<ul style="list-style-type: none"> Shamil Light Vehicle Testing Center Emirates Transport 	The partner

07:30-15:30



The below attached list



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

((List of private and public vehicle Ownership Transfer fees))

public			Private		
350	Light vehicle	vehicle Ownership Transfer	350	Light vehicle	vehicle Ownership Transfer
650	Vehicles weighing more than (3) tons – (12) tons		400	Vehicles weighing more than (3) tons – (12) tons	
1000	Vehicles weighing more than (12) tons		800	Vehicles weighing more than (12) tons	
700	Light mechanical vehicle		500	Light mechanical vehicle	
1000	Heavy mechanical vehicle		800	Heavy mechanical vehicle	
220	Trailer and semi-trailer		120	Trailer and semi-trailer	
400	A bus with a passenger capacity of 14-26		300	A bus with a passenger capacity of 14-26	
-	A bus with a capacity of more than 26 passengers		600	A bus with a capacity of more than 26 passengers	
400		motorcycle	200		motorcycle

Note: A sticker fee of AED 5 is added.

6- Changing a vehicle plate number

Service description

It is a Service, by which the vehicle plate number is changed.

<ul style="list-style-type: none"> E.I.D Card Vehicle ownership card (melkiah) Vehicle plate number Letter of mortgage redemption or no objection letter from the mortgagee if the vehicle is mortgaged Presence of the delegated person, if the vehicle belongs to a company, establishment or government department. A letter from the company requesting registration for companies, establishments, or government departments. Presence of the vehicle owner or his attorney. 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
-	partner

07:30-15:30



The below attached list



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

((List of private and public plate number changing fees))

public			Private		
-	Light vehicle	Plate number change	300	Light vehicle	Plate number change
400	Vehicles weighing more than (3) tons – (12) tons		400	Vehicles weighing more than (3) tons – (12) tons	
400	Vehicles weighing more than (12) tons		400	Vehicles weighing more than (12) tons	
400	Light mechanical vehicle		-	Light mechanical vehicle	
400	Heavy mechanical vehicle		-	Heavy mechanical vehicle	
100	Trailer and semi-trailer		-	Trailer and semi-trailer	
400	A bus with a passenger capacity of 14-26		400	A bus with a passenger capacity of 14-26	
400	A bus with a capacity of more than 26 passengers		400	A bus with a capacity of more than 26 passengers	
-		motorcycle	350		motorcycle

7- Issuance of a vehicle plate number (replacement for lost - replacement for damaged one)

Service description

It is a service by which a replacement for a lost or damaged vehicle plate number is issued.

<ul style="list-style-type: none"> E.I.D Card A copy of the PRO's card with a letter from the company or establishment in the case of companies or establishments The damaged plate number. 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
	- the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
	- service interconnection
	- The partner

07:30-15:30



AED100



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

8- Issuance of a Transfer/Export/Tourist Certificate for a Vehicle

Service description

It is a service under which a certificate of transfer, travel or export of a vehicle inside and outside the country, is issued.

<ul style="list-style-type: none"> E.I.D Card A copy of the PRO's card with a letter from the company or establishment in the case of companies or establishments A copy of the trade license or passport to which the vehicle is to be transferred A letter from the company requesting registration for companies, establishments, or government departments . Mortgage redemption from the mortgagee if the vehicle is mortgaged . In the case of requesting number plates on the vehicle, the vehicle must be inspected and insured for a period of (3) days within the country 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
<ul style="list-style-type: none"> Shamil Light Vehicle Testing Center Emirates Transport 	partner

07:30-15:30



The below attached list



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

((List of private and public vehicle transfer fees within UAE))

100	Light vehicle
100	Vehicles weighing more than (3) tons – (12) tons
200	Vehicles weighing more than (12) tons
100	Light mechanical vehicle
200	Heavy mechanical vehicle
100	A bus with a passenger capacity of 14-26
200	A bus with a capacity of more than 26 passengers
100	motorcycle

((List of private and public vehicle transfer fees outside UAE))

50	Light vehicle
50	Vehicles weighing more than (3) tons – (12) tons
100	Vehicles weighing more than (12) tons
50	Light mechanical vehicle
100	Heavy mechanical vehicle
50	A bus with a passenger capacity of 14-26
50	A bus with a capacity of more than 26 passengers
50	motorcycle

9- Issuance of a Transfer/Export/Tourist Certificate for a Vehicle (replacement for lost - replacement for damaged)

Service description

It is a service by which a certificate of transfer, travel or export of a vehicle inside and outside the country is issued to replace a damaged or lost one.

07:30-15:30



The below mentioned list



5 minutes



Supplementary/procedural



<ul style="list-style-type: none"> E.I.D Card A copy of the PRO's card with a letter from the company or establishment in the case of companies or establishments A copy of the trade license or passport to which the vehicle is to be transferred A letter from the company requesting registration for companies, establishments, or government departments . Mortgage redemption from the mortgagee if the vehicle is mortgaged . In the case of requesting number plates on the vehicle, the vehicle must be inspected and insured for a period of (3) days within the country 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
<ul style="list-style-type: none"> Shamil Light Vehicle Testing Center Emirates Transport 	partner



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents .
- Taking a token.
- Go to the relevant counter and submit the request.

((List of private and public vehicle transfer fees within UAE))

100	Light vehicle
100	Vehicles weighing more than (3) tons – (12) tons
200	Vehicles weighing more than (12) tons
100	Light mechanical vehicle
200	Heavy mechanical vehicle
100	A bus with a passenger capacity of 14-26
200	A bus with a capacity of more than 26 passengers
100	motorcycle

((List of private and public vehicle transfer fees outside UAE))

50	Light vehicle
50	Vehicles weighing more than (3) tons – (12) tons
100	Vehicles weighing more than (12) tons
50	Light mechanical vehicle
100	Heavy mechanical vehicle
50	A bus with a passenger capacity of 14-26
50	A bus with a capacity of more than 26 passengers
50	motorcycle

10- Issuance of cancellation of vehicle possession certificate

Service description

It is a service by which a vehicle possession certificate is cancelled.

<ul style="list-style-type: none"> E.I.D Card vehicle registration card (melkiah) and the number plate Mortgage redemption if the vehicle is mortgaged. Letter from the company if the car belongs to a company. 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
Providing the service is limited to the geographical scope of the police station's jurisdiction.	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
-	partner

07:30-15:30



AED 200



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

11- Issuance of a clearance certificate

Service description

It is a service by which customer is provided with a clearance certificate to prove that there are no traffic violations registered on his driving license or his vehicle plate number.

<ul style="list-style-type: none"> E.I.D Card 	Service requirements
<ul style="list-style-type: none"> MOI Application Service Center The website of Fujairah Police General Headquarters. 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	partner

24/7 

AED 100 

5 minutes 

Subsidiary/procedural 



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.



12- Changing the details of the vehicle Registration Card (melkiah)

Service description

It is a service whereby vehicle data is modified according to the customer's request (mortgage redemption, insurance change, etc...)

<ul style="list-style-type: none"> E.I.D Card / Passport copy Driving license / personal photo Copy of resident visa for residents. 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	partner

07:30-15:30



AED 100



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.



13- Issuance of a painting and denting permit

<ul style="list-style-type: none"> E.I.D Card vehicle testing certificate color change form 	Service requirements
<ul style="list-style-type: none"> Service Center 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Shamil Light Vehicle Testing Center Emirates Transport 	partner

Service description
It is a service by which a permit is issued to repaint the vehicle or change its color.

07:30-15:30



AED 100



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application :

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.



14- Issuance of a certificate without registration

<ul style="list-style-type: none"> E.I.D Card Driving license Customs paper or certificate of possession or transfer. Copy of the trade license for trade companies 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	partner

Service description
It is a service by which a certificate is issued for vehicles that have not previously been registered in the federal traffic system. (Classic, etc...)

07:30-15:30 

AED 100 

5 MINUTES 

Subsidiary/procedural 



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents .
- Taking a token.
- Go to the relevant counter and submit the request.



15- Issuance of To Whom It May Concern Certificate

Service description

It is a service by which a To Whom It May Concern letter is issued according to the type of request submitted by the customers (statement of the number of vehicles, certificate of the first owner, validity of the license details, etc..).

<ul style="list-style-type: none"> E.I.D Card For companies, copy of the trade license A letter from the company that there is no objection to the type of request and the destination Copy of PRO's card 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 100
AED 200 for trade licenses



5 minutes



Subsidiary / informative



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



16- Issuance of Parking Permits for People of Determination

Service description

It is a service by which a permit is issued for people with special needs to park in the places designated for them.

<ul style="list-style-type: none"> E.I.D Card Disability card (people of determination card) from the Ministry of Social Affairs the vehicle license the owner of the vehicle should be attended and in case of his absence, the kinship should be of the first degree. 	Service requirements
<ul style="list-style-type: none"> The website of Fujairah Police General Headquarters Service center 	Service providing channels
<ul style="list-style-type: none"> People of determination 	The package
<ul style="list-style-type: none"> From government to individuals 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

24/7 

Free 

5 minutes 

subsidiary/procedural 



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

E-services

- Fill in the mandatory electronic fields and follow the steps to provide the service.

17- Amendment of Parking Permits for People of Determination

Service description

It is a service by which the parking permits details for people with special needs, are amended.

<ul style="list-style-type: none"> E.I.D Card Disability card (people of determination card) from the Ministry of Social Affairs the vehicle license the owner of the vehicle should be attended and in case of his absence, the kinship should be of the first degree. 	Service requirements
<ul style="list-style-type: none"> The website of Fujairah Police General Headquarters Service center 	Service providing channels
<ul style="list-style-type: none"> People of determination 	The package
<ul style="list-style-type: none"> From government to individuals 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

24/7



Free



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

E-service

- Fill in the mandatory electronic fields and follow the steps to provide the service.

18- Cancellation of Parking Permits for People of Determination

Service description

It is a service by which the parking permits details for people with special needs, are canceled.

<ul style="list-style-type: none"> E.I.D Card Disability card (people of determination card) from the Ministry of Social Affairs 	Service requirements
<ul style="list-style-type: none"> The website of Fujairah Police General Headquarters Service center 	Service providing channels
<ul style="list-style-type: none"> People of determination 	The package
<ul style="list-style-type: none"> From government to individuals 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

24/7 

Free 

5 minutes 

Supplementary/procedural 

Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

E-service

- Fill in the mandatory electronic fields and follow the steps to provide the service.



19- Issuance of a permit to place an advertisement sticker on a vehicle

<ul style="list-style-type: none"> E.I.D Card Letter from municipality 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

Service description

It is a service by which a permit is given that there is no objection to place an advertisement on the vehicle.

07:30-15:30



AED 200



5 minutes



subsidiary/procedural



20- Vehicle or mechanical vehicle technical testing

Service description

It is a service by which the vehicle is tested according to the safety standards approved by the Ministry of Interior.

<ul style="list-style-type: none"> E.I.D Card vehicle registration card (melkiah) 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Shamil Vehicle Testing Center National Vehicle Testing Center Emirates Transport 	partner

07:30-15:30



AED 150



15 minutes



Subsidiary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

21- Vehicle or mechanical vehicle technical re-testing

Service description

It is a service by which the vehicle is tested according to the safety standards approved by the Ministry of Interior.

<ul style="list-style-type: none"> E.I.D Card vehicle registration card (melkiah) 	Service requirements
<ul style="list-style-type: none"> Service Center Shamil Vehicle Testing Center National Testing Center Emirates Transport 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Shamil Vehicle Testing Center National Vehicle Testing Center Emirates Transport 	partner

07:30-15:30



AED 150



15 minutes



Subsidiary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

22- Reserving a Vehicle Plate Number

Service description

It is a service by which a customer can reserve unused plate number according to the period requested by him.

<ul style="list-style-type: none">E.I.D Card	Service requirements
<ul style="list-style-type: none">MOI applicationService Center	Service providing channels
-	the package
<ul style="list-style-type: none">From government to businessmenFrom the government to individualsFrom the government to government	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	partner

24/7



AED 200



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

E-Services

- Fill in the mandatory electronic fields and follow the steps to provide the service.



23- Issuance of a vehicle plate number (under test)

Service description

It is a service by which a new probationary number is issued.

<ul style="list-style-type: none"> E.I.D Card copy of the trade license of the showroom A letter from companies pledging to abide by the rules and laws of numbers under test Securing the number 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 100



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



24- renewal of a vehicle plate number (under test)

Service description

It is a service by which a new probationary number is renewed.

<ul style="list-style-type: none">E.I.D Cardcopy of the trade license of the showroomA letter from companies pledging to abide by the rules and laws of numbers under testnumber insurance	Service requirements
<ul style="list-style-type: none">Service center	Service providing channels
-	The package
<ul style="list-style-type: none">From government to businessmenFrom government to individualsFrom government to government	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 100



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



25- Transferring a vehicle driving trainee file from an emirate to another

Service description

Through this service, individuals can transfer the driving training file from Fujairah to the other emirates in case the customer changes his place of residence.

<ul style="list-style-type: none"> E.I.D Card / passport T.C Number 	Service requirements
<ul style="list-style-type: none"> Service center Fujairah National Driving Institute 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 100



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



26- Adding a category to Vehicle Driving License

Service description

It is a service through which a category is canceled in the event that the customer does not pass the theoretical examination.

<ul style="list-style-type: none"> E.I.D Card / passport driving license The medical examination copy of the residence visa for UAE residents. 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
<ul style="list-style-type: none"> - 	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
<ul style="list-style-type: none"> - 	limitation of service
<ul style="list-style-type: none"> - 	service interconnection
<ul style="list-style-type: none"> Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

07:30-15:30



AED 200



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

Note: If a category is recovered ,it will be added without fees



27- Cancellation of a category from Vehicle Driving License

Service description

It is a service through which a category is canceled in the event that the customer does not pass the eye test.

<ul style="list-style-type: none"> E.I.D Card / passport driving license The medical examination copy of the residence visa for UAE residents. 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

07:30-15:30



Free



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

28- Recovery of a vehicle driving license

Service description

It is a service through which driving licenses transferred to other emirates are recovered.

<ul style="list-style-type: none"> E.I.D Card copy of the residence visa for UAE residents. To Whome It May Concern certificate Copy of the trade licenses for those who are sponsored by companies the transfer certificate 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

07:30-15:30



AED 100 for under 21 years old

AED 300 for over 21 years old



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



29- Transferring a vehicle driving license file from an emirate to another

Service Description

It is a service by which a driving license is transferred for individuals who wish to transfer their licenses to another emirate.

<ul style="list-style-type: none"> E.I.D Card driving license a personal photo No objection letter from the transferee copy of the residence visa for UAE residents. 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> traffic fines payment 	service interconnection
-	the partner

07:30-15:30



AED 200



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



30- Changing a driving license details

<ul style="list-style-type: none"> E.I.D Card Driving license personal photo No objection letter from the transferee Copy of resident visa for residents 	Service requirements
<ul style="list-style-type: none"> Service Center 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	partner

Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

Service description

It is a service by which the driving license holder's details are modified according to the official documents.

07:30-15:30



AED 100



5 minutes



Supplementary/procedural



31- Issuance of a driving license (replacement for lost or damaged driving license)

Service description

It is a service whereby the customer is given a valid driving license free of defects to replace the damaged, lost or unusable one.

<ul style="list-style-type: none"> E.I.D Card the damaged driving licens personal photo Copy of resident visa for residents . 	Service requirements
<ul style="list-style-type: none"> MOI application Service Center 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	partner

24/7



AED 315



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

E-Services

- Fill in the mandatory electronic fields and follow the steps to provide the service.





32- To Whom It May Concern Certificate – for drivers


Service description


It is a service that is given to the citizens of UAE upon their request. As for residents, it is given according to legal conditions, of transferring a driving license from another emirate.

<ul style="list-style-type: none"> E.I.D Card copy of the residence visa for UAE residents. a personal photo 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30 

AED 100 

5 minutes 

Subsidiary/procedural 

Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



33- Re-issuance of a transferred driving license

Service description

It is a service through which a previously transferred license from another emirate, is transferred.

<ul style="list-style-type: none"> E.I.D Card a personal photo The medical examination 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 600



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



34- Transfer a request for inside testing

Service description

It is a service by which a request to test drivers is transferred within the Emirate.

<ul style="list-style-type: none"> E.I.D Card a personal photo The medical examination Postal Code 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute 	the partner

07:30-15:30



AED 100



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

35- Issuance of vehicle driving instructor permit

Service description

It is a service by which a vehicle driving instructor permit is issued according to the category to be trained.

<ul style="list-style-type: none"> E.I.D Card copy of the customer's residence visa Clear criminal record certificate No objection certificate from the driving institute The medical examination 	Service requirements
<ul style="list-style-type: none"> Service center Fujairah National Driving Institute 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

07:30-15:30



AED 100 for light vehicles
AED 200 for other categories



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

36- Adding a category to vehicle driving instructor permit

Service description

It is a service by which a category is added according to the request of the driving institute for a vehicle driving instructor permit according to the category to be trained.

<ul style="list-style-type: none"> E.I.D Card copy of the customer's residence visa Clear criminal record certificate No objection certificate from the driving institute The medical examination 	Service requirements
<ul style="list-style-type: none"> Service center Fujairah National Driving Institute 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

07:30-15:30



AED 100 for light vehicles



AED 200 for other categories

5 minutes



Supplementary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

37- Cancellation of vehicle driving instructor permit

Service description

It is a service by which a vehicle driving instructor permit is cancelled.

<ul style="list-style-type: none"> E.I.D Card A cancellation request letter from the driving institute 	Service requirements
<ul style="list-style-type: none"> Fujairah National Driving Institute Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute 	the partner

07:30-15:30



Free



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



38- Renewal of vehicle driving instructor permit

<ul style="list-style-type: none"> E.I.D Card copy of the customer's residence visa Clear criminal record certificate No objection certificate from the driving institute The medical examination 	Service requirements
<ul style="list-style-type: none"> Service center Fujairah National Driving Institute 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

Service description

It is a service by which a vehicle driving instructor permit is renewed according to the category to be trained.

07:30-15:30



AED 100 for light vehicles



AED 200 for other categories

5 minutes



Supplementary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



39- Issuance of a driving trainee card (replacement for damaged - replacement for lost).

Service description

It is a service by which a new driving trainee card is replaced.

<ul style="list-style-type: none"> E.I.D Card The medical examination Postal Code 	Service requirements
<ul style="list-style-type: none"> MOI application Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

24/7 

Free 

5 minutes 

Supplementary/procedural 



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



E-service

- Fill in the mandatory electronic fields and follow the steps to provide the service.

40- Renewal of a driving trainee card

<ul style="list-style-type: none"> E.I.D Card The medical examination Postal Code 	Service requirements
<ul style="list-style-type: none"> MOI application Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

Service description

It is a service by which the trainee card is renewed after its expiry.

24/7 

Free 

5 minutes 

Supplementary/procedural 



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

E-service

- Fill in the mandatory electronic fields and follow the steps to provide the service.



41- Reactivate a canceled driving license application

Service description

It is a service by which a new application for a canceled driving license is submitted according to the customer's request.

<ul style="list-style-type: none"> E.I.D Card The driving License application form 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Opening a new driving license file traffic fines payment 	service interconnection
-	the partner

07:30-15:30



AED 300 for light vehicles

AED 400 for other categories



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



42- Opening a traffic file

Service description

It is a service by which driving licenses transactions are opened.

<ul style="list-style-type: none"> E.I.D Card The medical examination Request to issue a license in the required category copy of the residence visa for UAE residents. Copy of the trade licenses for those who are sponsored by companies For ladies, the guardian should be present and for companies, the PRO should attend . 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

07:30-15:30



AED 300 for light vehicles
AED 400 for other categories



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

43- Requesting an appointment for a vehicle driving license test

Service description

It is a service by which a date is set for the the driving test.

<ul style="list-style-type: none"> E.I.D Card The medical examination Postal Code 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	the partner

07:30-15:30 

AED 200 

5 minutes 

Subsidiary/procedural 

Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



44- Replacing a driving license that is issued from another country

Service description

It is a service whereby driving licenses issued from other emirates, replacement countries, or from a Gulf country, are replaced for their holders.

<ul style="list-style-type: none"> • E.I.D Card • a personal photo • Legal translation of the foreign license, provided that it should be valid. • copy of the residence visa for UAE residents . • To Whom It May Concern • The original license for citizens of the Gulf Cooperation Council, which is expired, and whose expiry date does not exceed 6 months 	Service requirements
<ul style="list-style-type: none"> • Service center • Emirates Post 	Service providing channels
-	The package
<ul style="list-style-type: none"> • From government to businessmen • From government to individuals • From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> • Al Falah Optics • Yateem Optics • Al Sharq Hospital • Dibba Medical Center 	the partner

07:30-15:30



AED 600



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

45- Renewal of a driving license

Service description

It is a service by which the driving license is renewed after its expiry and eye test.

<ul style="list-style-type: none"> E.I.D Card personal photo Copy of resident visa for residents . Driving license 	Service requirements
<ul style="list-style-type: none"> MOI application Service Center 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Al Falah Optics Yateem Optics Al Sharq Hospital Dibba Medical Center 	partner

24/7



AED 100 for under 21 years old

AED 300 for over 21 years old



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application:



Service Center

- Go to the reception desk to check the required documents .
- Taking a token.
- Go to the relevant counter and submit the request.



E-Services

- Fill in the mandatory electronic fields and follow the steps to provide the service.



46- Issuance of a new vehicle driving license

Service description

It is a service by which a new driving license is granted after passing the driving test.

<ul style="list-style-type: none"> E.I.D Card a personal photo copy of the residence visa for UAE residents. 	Service requirements
<ul style="list-style-type: none"> MOI application Service center 	Service providing channels
<ul style="list-style-type: none"> issuance of a driving license 	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute 	the partner

24/7



AED 100 for under 21 years old

AED 300 for over 21 years old



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

E-service

- Fill in the mandatory electronic fields and follow the steps to provide the service.



47- Request to cancel a vehicle driving license

Service description

It is a service by which an active driving license is cancelled.

<ul style="list-style-type: none"> E.I.D Card To Whom It May Concern certificate to explain the reason for driving license cancellation. 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



Free



5 minutes



Supplementary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



48- Issuance of distinguished plate number ownership

Service description

It is a service through which the customer who owns the distinguished number is granted a title card that proves his ownership of the number.

<ul style="list-style-type: none"> A certificate from Emirates Auctions that includes the purchaser's details and the ownership issuance data E.I.D Card 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Purchasing the distinguished number from Emirates Auction Company 	service interconnection
-	the partner

07:30-15:30 

AED 100 

10 minutes 

Subsidiary/procedural 

Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.




49- Issuance of distinguished plate number ownership card (replacement for a damaged - replacement for a lost one)

Service description

It is a service through which the owner of a distinguished plate number, Replaces his damaged or lost ownership card with a new one.

• E.I.D Card	Service requirements
Service center	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30 

AED 500 

10 minutes 

Supplementary/procedural 

Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



50- Waiver of the Distinguished Plate Number Ownership

Service description

It is a service through which the owner of a distinguished number waive the ownership of the number and transfers it to another owner.

<ul style="list-style-type: none"> the ownership deed of the distinguished plate number ownership card E.I.D Card of the transferor E.I.D Card of the transferee 	Service requirements
Service center	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30 

AED 100 

10 minutes 

Supplementary/procedural 

Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.:



51- The outside testing of heavy vehicles

Service description

Heavy vehicle owners can now test their vehicles easily as a mobile outside inspection center has been prepared for private companies and government institutions at their premises.

<ul style="list-style-type: none"> Vehicle registration card (Melkiah) Testing request form from the company that includes the vehicles to be inspected 	Service requirements
<ul style="list-style-type: none"> Emirates Transport 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to government 	Type of service and the targeted groups
Providing the service is limited to the geographical scope of the jurisdiction of the Emirate	limitation of service
-	service interconnection
- Emirates Transport	the partner

07:30 am to 03:00 pm



AED 725 per a vehicle



10 minutes



Subsidiary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents .
- Taking a token
- Go to the relevant counter and submit the request.

Note: To apply for the outside testing service, the number of vehicles to be examined must not be less than 10.



52- Enrolment in traffic points courses

Service description

It is a service by which customers enroll to the traffic points course, whether it is compulsory or optional, through the traffic points system.

<ul style="list-style-type: none"> E.I.D Card driving license Postal Code 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to individuals 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah National Driving Institute 	the partner

07:30-15:30



AED 850 – for compulsory course

AED 550 – for optional course



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



53- Responding to the serious traffic accidents

Service description

It is a service through which the scene of a traffic accident in which there are injuries, is planned and inspected.

<ul style="list-style-type: none"> Valid driving license. Vehicle registration card (melkiah). Valid vehicle insurance. 	The service requirements
<ul style="list-style-type: none"> Service Center 	Service Provision Channels
-	The package
<ul style="list-style-type: none"> From government to individuals 	Type of service and the targeted groups
Providing the service is limited to the geographical scope of the police station's jurisdiction.	Limitations of service
-	service interconnection
<ul style="list-style-type: none"> Ministry of Justice National Ambulance 	The partner

24/7



Free



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application:

- Call 999 and follow the instructions.



54- Issuance of an inspection report for a minor traffic accident

Service description

It is a service through which the scene of a traffic accident that has no injuries, is planned and inspected

<ul style="list-style-type: none"> Valid driving license Vehicle ownership card (melkiah) Valid vehicle insurance 	The service requirements
<ul style="list-style-type: none"> Service Center Application of Saaed Traffic Systems www.saaed.ae 	Service Provision Channels
-	The package
<ul style="list-style-type: none"> From government to individuals 	Type of service and the targeted groups
Providing the service is limited to the geographical scope of the center's jurisdiction.	Limitations of service
-	service interconnection
Saaed Traffic Systems	The partner

24/7 

AED 500 by the faulty party 

5 minutes 

Subsidiary/procedural 



Steps and procedures for submitting the application :

- Call 999 and follow the instructions.

55- Requesting a true copy of a traffic accident report

Service description

It is a service through which the customer is given a traffic accident report certificate.

<ul style="list-style-type: none"> E.I.D Card / passport Driving license Vehicle registration card (Melkiah) 	The service requirements
<ul style="list-style-type: none"> Service Center Application of Saaed Traffic Systems www.saaed.ae 	Service Provision Channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
Providing the service is limited to the geographical scope of the police station's jurisdiction.	Limitations of service
-	service interconnection
- Saaed Traffic Systems	The partner

24/7



AED 100



5 minutes



Subsidiary/informational



Steps and procedures for submitting the application :

Service Center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request

Saaed application

- Download Saaed application.
- Choose Saaed electronic services.
- Choose (request a replacement report).
- Fill in the data.
- Pay the service fee.



56- Issuance of replacement for a lost traffic accident report

Service description

It is a service through which the customer is given a certificate to replace a lost traffic accident report.

<ul style="list-style-type: none"> E.I.D Card / passport Driving license Vehicle registration card (Melkiah) 	The service requirements
<ul style="list-style-type: none"> Service Center Application of Saaed Traffic Systems www.saaed.ae 	Service Provision Channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
Providing the service is limited to the geographical scope of the police station's jurisdiction.	Limitations of service
-	service interconnection
-	The partner

24/7 

AED 100 

5 minutes 

Supplementary/informational 



Steps and procedures for submitting the application :

Service Center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request

Saaed application

- Download Saaed application.
- Choose Saaed electronic services.
- Choose (request a replacement report).
- Fill in the data.
- Pay the service fee.



57- Issuance of accident report against an unknown person

Service description

It is a service through which the customer is given a traffic accident report valid for one month due to an unknown cause.

<ul style="list-style-type: none"> Driving license Vehicle registration card (Melkiah) 	The service requirements
<ul style="list-style-type: none"> Service Center Application of Saaed Traffic Systems www.saaed.ae 	Service Provision Channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-Providing the service is limited to the geographical scope of the police station's jurisdiction.	Limitations of service
-	service interconnection
-Saaed Traffic Systems (service supplier)	The partner

24/7 

AED 400 

10 Minutes 

Subsidiary/procedural 



Steps and procedures for submitting the application :

Service Center

- Call 999 and follow the instructions.
- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.



58- Objection to traffic violation and referring it to the traffic prosecution.

Service description

It is a service through which the client submits an objection to a traffic fine issued against him, where the violation subject of the objection is referred to the Traffic Prosecution.

<ul style="list-style-type: none"> E.I.D Card Driving license Vehicle registration card (melkiah) Traffic violations list 	The service requirements
Service Center	Service Provision Channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
Providing the service is limited to the geographical scope of the police station's jurisdiction.	Limitations of service
-	service interconnection
Ministry of Justice	The partner

07:30-15:30



Free



30 minutes



Supplementary/procedural



Steps and procedures for submitting the application :

Service Center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request



59- Issuance of a clearance certificate

Service description

It is a service by which customer is provided with a clearance certificate to prove that there are no traffic violations registered on his driving license or his vehicle plate number.

<ul style="list-style-type: none"> E.I.D Card Driving license vehicle registration card (melkiah) 	Service requirements
<ul style="list-style-type: none"> Service Center 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	partner

07:30-15:30



AED 100



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.



60 - Issuance of a permit to repair a vehicle

Service description

It is a service in which the parties of a serious traffic accidents are provided with a report to repair the vehicle after completing the accident procedures.

<ul style="list-style-type: none"> E.I.D Card driving license Vehicle registration card (Melkiah) 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



Free



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents .
- Taking a token
- Go to the relevant counter and submit the request.



61- Request traffic and awareness information and visits to the Traffic and Patrols Department

Service description

It is a service by which traffic information, visits and lectures are provided to school students and all sectors of society.

<ul style="list-style-type: none"> E.I.D Card An official letter from the requesting party 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



Free



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



62- Issuance of road works permits

Service description

It is a service through which a permit is given to companies executing road engineering projects.

<ul style="list-style-type: none"> E.I.D Card Letter from the executing company. No objection letter from Department of Public Works. A site sketch approved by the Department of Public Works for local roads only. A draft plan of traffic diversions. 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Department of Works and Agriculture 	the partner

07:30-15:30



AED 100



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.


63- Traffic fines payment

Service description

Through this service, the amounts of money resulting from the traffic violations are received and their restrictions are paid.

<ul style="list-style-type: none"> E.I.D Card 	Service requirements
<ul style="list-style-type: none"> MOI application Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

24/7 

According to the article /violation 

5 minutes 

Subsidiary/procedural 



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents .
- Taking a token
- Go to the relevant counter and submit the request.

E-service

- Fill in the mandatory electronic fields and follow the steps to provide the service.



64- Paying fees of vehicle impounding for the allowed period

Service description

Through this service, the customer can pay exact fees to avoid vehicle impounding.

<ul style="list-style-type: none"> E.I.D Card driving license Vehicle registration card (Melkiah) 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 100 for the light vehicle.

AED 200 for the heavy vehicle.



5 amounts



Subsidiary/procedural



Steps and procedures for submitting the application

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.

Note: Fees are paid for each day of vehicle impounding



65- Traffic fines refund

Service description

It is a service whereby the paid fines are inquired to ensure their legality and the Finance Department is addressed to recover them.

<ul style="list-style-type: none">E.I.D Carddriving licenseVehicle registration card (Melkiah)	Service requirements
<ul style="list-style-type: none">Service center	Service providing channels
-	The package
<ul style="list-style-type: none">From government to businessmenFrom government to individualsFrom government to government	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



Free



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



66- A request to release an impounded vehicle

Service description

It is a service whereby a vehicle release letter is issued to the owner of the impounded vehicle.

<ul style="list-style-type: none"> E.I.D Card driving license Vehicle registration card (Melkiah) 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



Free



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents .
- Taking a token
- Go to the relevant counter and submit the request.



67- Inspecting a traffic status for the violators

Service description

It is a service whereby a certificate is issued to whom it may concern in case of committing any traffic violations or cases to the customer.

<ul style="list-style-type: none"> E.I.D Card driving license Vehicle registration card (Melkiah) 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



Free



5 minutes



Subsidiary/Informative



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



68- Payment of demurrage charge for the Period exceeding the Vehicles Impoundment Period

Service description

It is a service of traffic and patrols, according to which demurrage charges are paid for exceeding the prescribed period of Impoundment.

<ul style="list-style-type: none"> E.I.D Card T.C. number 	Service requirements
<ul style="list-style-type: none"> Service Center 	Service providing channels
-	the package
<ul style="list-style-type: none"> From government to businessmen From the government to individuals From the government to government 	Type of service and the targeted groups
-	limitation of service
<ul style="list-style-type: none"> Fines payment 	service interconnection
-	partner

07:30-15:30



AED 100 for the light vehicle
AED 200 for the heavy vehicle



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application:

Service Center

- Go to the reception desk to check the required documents.
- Taking a token.
- Go to the relevant counter and submit the request.

Note: Fees are paid for each day of vehicle impounding



69- Issuance of asphalt blocks permit

Service description

It is a service of traffic patrols under which permits for road works and improvements are issued to companies.

<ul style="list-style-type: none"> E.I.D Card No objection letter from the Municipality No objection letter from Department of Works and Agriculture The layouts for the implementing body 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Fujairah Municipality Department of Works and Agriculture 	the partner

07:30-15:30



AED 100



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application



Service center

- Go to the reception desk to check the required documents .
- Taking a token
- Go to the relevant counter and submit the request.

70- Issuance of a temporary road closure permit

Service description

It is a service of the traffic patrols by which a permit is issued to close the road.

<ul style="list-style-type: none"> E.I.D Card 	Service requirements
<ul style="list-style-type: none"> MOI application Service center The website of Fujairah Police General Headquarters 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Department of Works and Agriculture 	the partner

07:30-15:30



AED 100



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



71- Request to install speed bumps

Service description

It is a service of traffic patrols provided to the public with the approval of placing speed bumps.

<ul style="list-style-type: none"> E.I.D Card Application form for the installation of speed pump. 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
<ul style="list-style-type: none"> Department of Works and Agriculture 	the partner

07:30-15:30



Free



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



72- Issuance of a passage permit for a heavy vehicle

Service description

It is one of the traffic patrol services by which a permit is issued for trucks to pass during times of prohibition for a period of a month.

<ul style="list-style-type: none"> E.I.D Card Proof of ownership of the damaged item 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 500



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



73- Securing a heavy vehicle route

Service description

It is one of the traffic patrol services by which a no-objection permit is issued to transport unusual cargo on the roads.

<ul style="list-style-type: none"> E.I.D Card driving license A letter from the related party that includes the vehicle number, the name of the vehicle driver and the type of cargo 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 300 per vehicle



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- .Go to the relevant counter and submit the request



74- Traffic fines reduction

Service description

It is a service through which the value of traffic fines in the Emirate of Fujairah is reduced.

<ul style="list-style-type: none"> E.I.D Card T.C. Number Traffic fines list 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30



AED 50



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



75- Smart impounding (home impounding)

Service description

It is a service by which the light vehicle is impounded at its owner's home.

<ul style="list-style-type: none"> E.I.D Card Vehicle registration card (Melkiah) 	Service requirements
<ul style="list-style-type: none"> Service center 	Service providing channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
-	limitation of service
-	service interconnection
-	the partner

07:30-15:30 

AED 500

AED 100 for the additional month



5 minutes



Subsidiary/procedural



Steps and procedures for submitting the application

Service center

- Go to the reception desk to check the required documents.
- Taking a token
- Go to the relevant counter and submit the request.



76- Inquiry and asking for information

Service description

A service through which people inquire about a specific service and how to provide it.

<ul style="list-style-type: none"> E.I.D Card / passport 	The service requirements
<ul style="list-style-type: none"> Service Center 	Service Provision Channels
-	The package
<ul style="list-style-type: none"> From government to businessmen From government to individuals From government to government 	Type of service and the targeted groups
The provision of the service is limited to inquiries about something that falls within the geographical scope of the center's jurisdiction.	Limitations of service
-	service interconnection
-	The partner

24/7



Free



10 minutes



Subsidiary/informational



Steps and procedures for submitting the application :

Service Center

- Go to the reception desk to check the required documents .
- Taking e- token.
- Go to the relevant counter and submit the request.



List of proactive services

Anticipating and predicting the services that the customer requires based on his needs, preferences and life events, and based on the data, information and documents known to Fujairah Police GHQ, guarantees that the service is provided before applying for it in a timely manner.

The proactive services

Concerned Department	Service name	Sr.
Vehicles & Drivers Licensing Department	Renewal of a vehicle Registration	1
Vehicles & Drivers Licensing Department	Renewal of a vehicle driving license	2
Traffic & Patrols Department	Enrolment to traffic points courses	3
Traffic & Patrols Department	Issuance of an inspection report for a minor traffic accident	4
Traffic & Patrols Department	Traffic fines reduction	5
Traffic & Patrols Department	Inquiry about the remaining period of vehicle impounding	6
Traffic & Patrols Department	Smart impounding (home impounding)	7
Traffic and Licensing Department - Department of Criminal Investigations	High School Student Package	8
Vehicles & Drivers Licensing Department	The package: (people of determination)	9

Urgent Service List

They are services that are characterized by the speed of their completion and are provided by most or all service delivery channels such as the smart application, the website and the service center around-the-clock.

Urgent services

Concerned Department	Service name	Sr.
Vehicles & Drivers Licensing Department	Issuance of a Vehicle Registration (Melkiah)	1
Vehicles & Drivers Licensing Department	Issuance of a Vehicle Registration (Melkiah)(replacement of a lost or damaged one)	2
Vehicles & Drivers Licensing Department	Renewal of a Vehicle Registration (Melkiah)	3
Vehicles & Drivers Licensing Department	Issuance of cancellation of vehicle possession certificate	4
Vehicles & Drivers Licensing Department	Issuance of Parking Permits for People of Determination	5
Vehicles & Drivers Licensing Department	Amendment of Parking Permits for People of Determination	6
Vehicles & Drivers Licensing Department	Cancelation of Parking Permits for People of Determination	7
Vehicles & Drivers Licensing Department	Vehicle plate number reservation	8
Vehicles & Drivers Licensing Department	Changing a driving license details	9
Vehicles & Drivers Licensing Department	Issuance of a driving license (replacement for lost or damaged driving license)	10
Vehicles & Drivers Licensing Department	To Whom It May Concern Certificate – for drivers	11
Vehicles & Drivers Licensing Department	Issuance of a driving trainee card (replacement for damaged - replacement for lost)	12

Vehicles & Drivers Licensing Department	Renewal of a driving trainee card	13
Vehicles & Drivers Licensing Department	Traffic File Opening	14
Vehicles & Drivers Licensing Department	Replacing a driver's license issued from another country	15
Vehicles & Drivers Licensing Department	Renewal of driving license	16
Vehicles & Drivers Licensing Department	Issuance of new driving license	17
Traffic & Patrols Department	Issuance of clearance certificate	18
Traffic & Patrols Department	Paying the fine of vehicle impounding for allowed period	19

FAQs

Answer	Question	The concerned department
The application should be submitted through the Ministry's website (MOI)	How can I submit an application through the website to request a vehicle sticker for people of determination?	Vehicles and Drivers Licensing Department & Traffic and patrols department
1- E.I.D Card 2-vehicle registration card (melkiah) 3- E.I.D. Card of the vehicle's owner 4-Social affairs card	What are the documents required to apply for a vehicle sticker for people of determination?	
No	Is it possible to obtain a People of Determination card based on a medical report issued by a local hospital?	
No	Can I obtain People of Determination card from the Fujairah license on vehicles registered in other emirates?	
1- A letter from the applicant 2- Passport and residence 3- E.I.D Card 4- Trade licenses for the foreigners on sponsorship outside the emirate	What are the documents required to open a driving license file?	
48 hours	How long does it take for a driving license application to be approved?	
1- Open an account with a username and password 2- Follow the instructions on the site	How can I submit an application through the website for the driving license application service?	

1- E.I.D Card 2-vehicle registration card (melkiah) 3- E.I.D. Card of the vehicle's owner 4-Social affairs card	What are the documents required to apply for a vehicle sticker for people of determination?
No	Is it possible to obtain a People of Determination card based on a medical report issued by a local hospital?
No	Can I obtain People of Determination card from the Fujairah license on vehicles registered in other emirates?
1- A letter from the applicant 2- Passport and residence 3- E.I.D Card 4- Trade licenses for the foreigners on sponsorship outside the emirate	What are the documents required to open a driving license file?
48 hours	How long does it take for a driving license application to be approved?
1- Open an account with a username and password 2- Follow the instructions on the site	How can I submit an application through the website for the driving license application service?

Packages for all customers

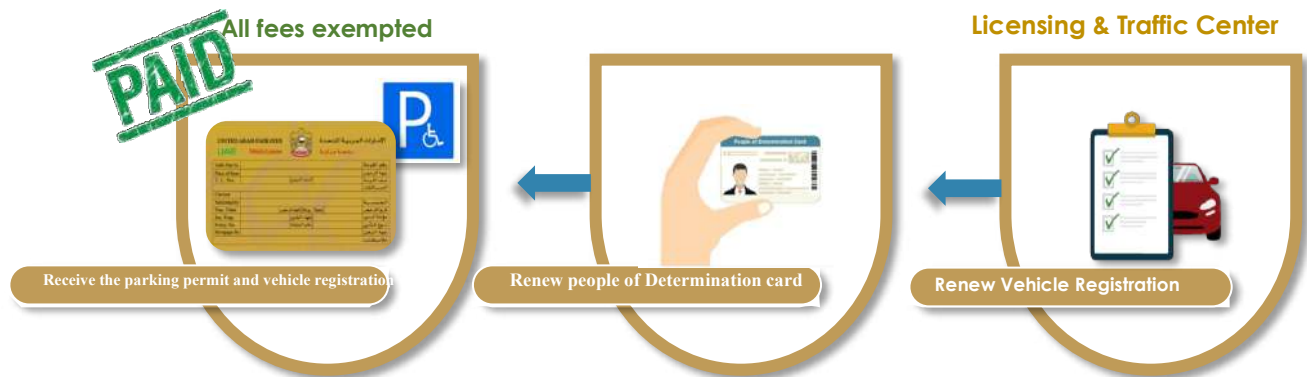
Our governmental services are human centered, customized for his needs, requirements and preferences



All services in packages

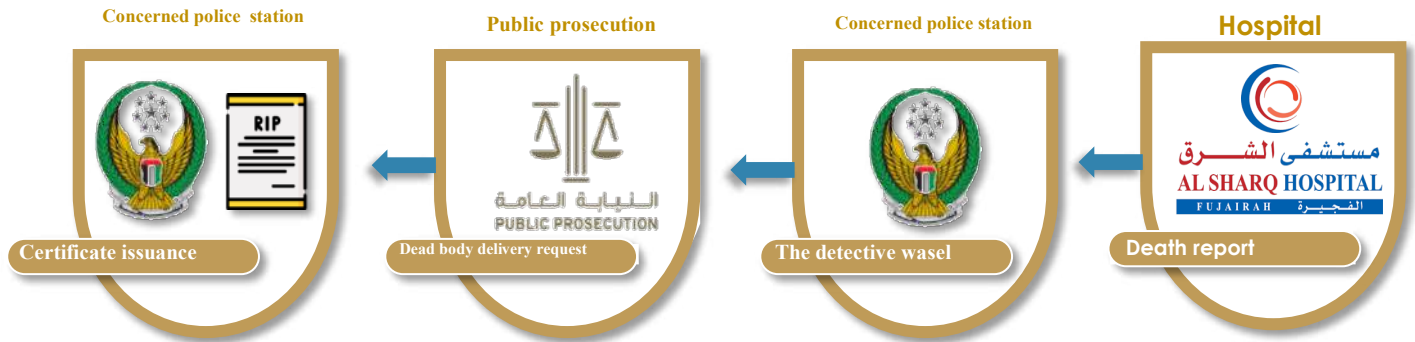
Collecting the services according to specific events concern the customer. Collecting the services classified in this way will help to meet specific needs of customers through the collection of service by the GHQ with many entities that will improve the general experience for the customers by reducing their transactions with several entities in one transaction related to one event.





From Government to individuals	Package type	Package Description: A service by which the vehicle data is registered or renewed and the parking permission of people of determination is issued
3-6	Time average for package completion	
Procedural/subsidiary/complementary	Package class	Procedures and steps to submit the application in the center: 1-Go to the reception desk to check the required documents 2-Go to the relevant counter and submit the request
Provided to the UAE national & the GCC nationals	Package limitation	
Individuals	Targeted Customers	Package insurance requirements: - Social affairs Card - vehicle Registration
Fine payment	Package interconnection	
8005000	Contact Center	
Mail-Fax-Email- SMS	Mob/SMS	
www.moi.gov.ae/ar/eserices/eservice.327.aspx	Web	
Fees: free of charge		

2-Your condolence is ours package



Center Tel	Service provision centers	-from government to government- from government to individuals.	Package type	Package description
09 / 2222666	Comprehensive police stations/ Dibba Fujairah police station	One working hour	Time average for package completion	A proactive service by which official certificates will be sent to the concerned authorities in order to facilitate the delivery of To Whom it may concern certificate to customer to bury the dead body instead of going to these authorities
WEB: www.fujairahpolice.gov.ae		Procedural	Package class	Procedures and steps of request submission: 1- A report from the Hospital 2-The detective Wasel will come to issue a report 3- Contact with the concerned officials to finish the procedure
		-	Package limitation	
		Individuals-government authorities.	Targeted customers	
		-	Package inetconnection	Package insurance requirements: - E.I.D (or passport in the absence of E.I.D)
		8005000 Mail-Email-SMS	Contact Center Mob/SMS	
Working times in the centers of service provision 24H/7 days			Fees: free of charge	

3-High School package



Center Tel	Service provision centers	Government to individuals	Package type	Package description
09 / 2222666	Drivers & Vehicles licensing Dept.	Five minutes	Time average for package completion	A greeting package for Fujairah Police GHQ for the senior high school students to enable them to get a traffic file, PCC certificate, Fazaa card and distinguished banking services from ADIB in innovative, smart and easy way to be submitted to the government and the universities
		proactive	Package class	
	The web: www.fujairahpolice.gov.ae	-	Package limitation	Procedures & Steps for request submission 1-Receive an SMS 2- log into the link to activate the package 3-The package will be received by (Traffic file no/PCC/Fazaa card)
		senior high school students	Targeted customers	
		-	Package interconnection	
		8005000	Contact center	
		Mail-Email-SMS	Mob/SMS	Package insurance requirements -E.I.D
	Working times in the centers of service provision 24H/7 days		Fees: free of charge	